



# NOVANET-WEB

ONLINE BACKUP AND RECOVERY SOFTWARE



NovaNet-WEB is designed to increase recurring revenue growth by further expanding the offerings and functionality of service providers and corporations of all sizes.

Its purpose is to capture, hold and grow the trust of new and existing end users by presenting a safe, secure and reliable environment for their offsite data protection needs.

---

## **Entrepreneurial Solution**

For almost a decade NovaNet-WEB has been the online backup solution of choice for several leading service providers and corporations. Whether the requirement is large or small, a new venture or an existing business, NovaNet-WEB allows a provider to hit the market quickly with a proven recurring income generating solution.

## **Value Added Service**

NovaNet-WEB's offsite backup capabilities take a common service offering and translate it into something unique. This added value creates a win-win by introducing an additional investment opportunity to the provider and a valuable critical data protection service to the end user.

## **Increased Customer Loyalty**

NovaNet-WEB provides end users with a sense of security and further builds upon their trust in their provider. By maintaining and hosting a secure offsite copy of their critical data on your server you create a level of "stickiness" that helps curb customer attrition over time as their storage increases.

## **Grow as you go**

NovaNet-WEB scales and quickly adapts to your business growth. Upgrading to additional licenses or a larger storage capacity is done without suffering service down time which leads to greater customer satisfaction. A service utilizing NovaNet-WEB also offers the flexibility to increase licensing incrementally keeping costs at a minimum as you grow. For environments experiencing rapid growth from high customer demand, there are several licensing options available that offer complete turn-key packages to suit even the most demanding needs.

### **Fully Customizable**

Our Account Creation System (ACS) streamlines account creation and user provisioning through a fully customizable interface. This interface can include your company name, logo, and other images. NovaNet-WEB has a full SOAP/XML account interface to allow easy integration with your existing billing system and easily add web registration to your web site. NovaNet-WEB has many ways to extend the backup server functionality to fit within your company needs.

### **Set It and Forget It**

NovaNet-WEB's detailed Getting Started Wizard guides the end user through their initial installation to the comfort of a provider's secure server in just minutes. This intuitive process cuts back on the margin of error by navigating the end user through initial file selection to NovaNet-WEB's robust scheduler. Once scheduled, important information is automatically protected and runs in the background with no additional user intervention required. Product updates on the end user's system are performed silently through an automatic update process activated from the provider's server eliminating the need for local installations and the potential for any end user confusion. NovaNet-WEB was designed to provide the end user with a wonderful first impression and accentuate the return on investment by significantly cutting back on the end user's need to contact the provider for technical support.

### **Faster More Reliable Backups**

NovaNet-WEB features FastBIT™ technology, the industries most efficient incremental backup solution. FastBIT™ compares the end user's selected data to the previous backup and only sends the binary changes to the file, reducing the size of backups by up to 99%. All backup activity gets recorded within detailed logs and users have the option to be notified of any problems so that action can be taken to guarantee file protection.

### **Smart, Simple Restore From Anywhere**

NovaNet-WEB tracks versions of your backups making them available for fast easy restoration at any time. Versioning makes it possible to recover the latest copy of your files or roll back to a particular point in time to recover a past version of a file that may have just recently been corrupted or infected with a virus. NovaNet-WEB's Web Based Restore feature offers the end user great flexibility to recover their data when disaster occurs. Critical information is recovered immediately from any location through a web browser.

### **Private and Secure**

NovaNet-WEB uses some of the most advanced technologies to ensure your data is protected. All data is encrypted, compressed and then transported over the internet using latest most secure methods to prevent unauthorized eavesdropping or tampering with your vital data.

### **Multiple Languages Supported**

NovaNet-WEB supports multiple languages to help simplify the installation and end user adoption process.

### **Expert Technical Support**

Our expert assistance is available to curb downtimes providing a better ROI for your data security. NovaStor aims to provide our customers with reliable software that they can depend on. For times when assistance is required we offer free standard technical support via email, our web site, online chat, and phone. Fee based Priority technical support; maintenance and upgrade protection are also available.

### **System Requirements:**

#### **Server**

TCP/IP network connection  
Windows 2000/2003  
15 MB free disk space for application  
Additional disk space required for user data

#### **Client**

TCP/IP network connection  
Windows 98SE/Me/NT/2000/2003/XP  
10 MB free disk space for applications  
Additional disk space for caching active files

**Avax International, 8 Thompson Crescent, Erin, ON N0B 1T0 Canada**

**Phone - 519-833-2900 or 800-443-4542 Fax - 519-833-7469**

**email - sales@avax.com web - www.avax.com**

